



Tele – Sexual Health Queensland (TSHQ) Patient Information Sheet

Dear Patient,

We are looking forward to providing you with easy access to a Consultant Sexual Health Specialist through videoconferencing, also referred to as telehealth.

We provide tele - sexual health to patients who live in rural or remote areas and are more than 15 km away from our clinic.

What can we do for you?

We are based in Brisbane and provide a broad spectrum of services from **Stonewall Medical Centre**. For further details please refer to our website www.stonewall.com.au

How do we do this?

Through an online video and audio link in a confidential setting, our specialists will listen to your concerns and take a medical history and advise you on how to best address the problems you and/or your GP have informed us of. We then decide together with you the best path to your sexual wellbeing and recovery. We can arrange:

- appointments
- fax prescriptions to your nearest pharmacist
- fax tests (blood and imaging) to your nearest laboratory and radiologist
- referrals to other specialists if necessary
- appointments where you and your GP join the video consultation together if necessary

What can we not do for you?

We cannot examine you. But we can ask your GP to do an examination for you and inform us of the findings. We will then advise you and arrange for an optimal treatment plan.

We cannot arrange for a telephone or audio consultation only. Our consultations must have video as well.

How can you access us?

Private patients can self-refer. They will not be eligible for a Medicare rebate.

Medicare eligible patients need to see their GP to arrange for a referral to be posted, faxed or sent to us via secure messaging.

What do you need to have to be able to take part in your consultation?

You need to have strong Wi-Fi access and a device (PC, smart phone, laptop, iPad or other tablet) which allows for good quality audio and visual connection to be able to see you and hear you well.

You will need to be in a room which is quite and allows for a confidential conversation without interruptions. You will need to connect with us for 30 to 60 minutes depending on the length of your appointment.

Further Questions?

Please do not hesitate to contact Adrian or Tony at Stonewall Medical Centre: (07) 3857 1222.