



Telehealth Consultation Informed Consent Form

The benefits of having a teleconference consultation can be:

- Reduce the possible spread of COVID-19
- Reducing the waiting time to see a Doctor or other distant service
- Avoiding your need to travel to the Doctor or distant service
- Assisting your local health service to better look after you

I know that I might not get all these benefits.

The risks of having a teleconference consultation can be:

- A teleconference consultation will not be exactly the same, and may not be as complete as a face-to-face service.
- There could be some technical problems that affect the teleconference visit.
- Where possible this health care service uses systems that meet recommended standards to protect the privacy and security of the teleconference visits. However, the service cannot guarantee total protection against hacking or tapping into the teleconference visit by outsiders. This risk is small, but it does exist.

If the teleconference visit does not achieve everything that is needed, then I will be given a choice about what to do next. This could include a follow up face-to-face visit, or a second teleconference visit.

I can change my mind and stop using teleconference consultations at any time, including in the middle of a teleconference visit. This will not make any difference to my right to ask for and receive health care.

I understand my teleconference consultations will be bulk billed during the COVID-19 pandemic and agree to the assignment of the Medicare benefit directly to the provider.

I agree to have teleconference consultations moving forward with: **Please Tick all that apply**

My regular clinician

All Stonewall clinicians

Name of patient:

Signature of patient:

Date:

Privacy note: Your personal information is protected by law, including the *Privacy Act 1988*, and is collected by Stonewall Medical Centre to provide you with services. This information is required to allow us to bulk bill your telehealth consultations. Your information may be used by the Stonewall Medical Centre, or given to other parties where you have agreed to that, or where it is required or authorised by law. You can get more information about the way in which Stonewall Medical Centre will manage your personal information, including our [privacy policy](#).

The form can be sent to Stonewall Medical Center by clicking the "SUBMIT by Email" button. Some web browsers will require the form to be saved on your computer to enable the SUBMIT by email button. There is no need to print or fax the form as it will be sent by email .